

## Jackson Center Schools COVID-19 Frequently Asked Questions

- 1) **I did not sign my kids up for lunch initially, so can they still get it now?** *Yes! Our cafeteria staff is ready to serve lunch to all those that need it. yes*
- 2) **I live in the country, are my kids able to get lunch?** *Yes! Please call the school at 937-596-6053 and we will try to arrange transport.*
- 3) **I have a poor internet connection at my house, is there a way I can get some help?** *Spectrum internet is offering free service for those in their service area 1-844-488-8395. If that does not work, please call the office and we will try to help.*
- 4) **My chromebook is not working, can I get a different one?** *Yes! Just call the office.*
- 5) **My child has special needs, how do I get extra support?** *Your first contact is to your child's teacher. They should be able to provide you with alternatives and support during shut down.*
- 6) **What is going on with events scheduled prior to April 6<sup>th</sup>?** *All school related events including the Alumni Tournament scheduled prior to April 6<sup>th</sup> are either postponed or cancelled. Please call the event moderator for more details.*
- 7) **What happens if the governor extends the school shut down?** *We will continue to be in touch as to how the exchange of school work will take place and/or please monitor emails and Google Classroom.*
- 8) **What happens to school events if the shut-down is extended?** *All events during the shut-down will be cancelled or postponed. If we are able to hold an event and it is safe for those involved, we will do so. This includes but is not limited to Prom and Graduation.*
- 9) **My child and I are struggling with the work sent home. What should I do?** *Your first step is to contact the teacher. The teachers will be very willing to help. If your child refuses to do their work, please remind them that these are "real" school days and their grades do count towards moving the next grade level, their GPA and graduation.*
- 10) **What is going to happen with state testing?** *We are in a holding pattern right now. The Ohio Department of Education will look for guidance from the governor as to whether they will go as planned, be postponed or cancelled completely.*

# Jackson Center Schools

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**11) My kids are having a hard time with being at home. Any suggestions?** *The Ohio Department of Education has great suggestions at this website.*

<http://education.ohio.gov/Topics/Student-Supports/Coronavirus/Supporting-Children%e2%80%99s-Social-Emotional-and-Behavi>

**12) Is lunch still being served during the shut-down?** *Yes, lunch can be picked up from 11:00am - 12:00 each day.*

**13) When is the office officially open during the shut down?** *Monday-Thursday from 7:00am -11:00am. If your question comes up after those hours, do not hesitate to send an email or leave a phone message and we will get back to you as soon as possible. There will be office personnel working beyond those hours on most days.*

**14) Do you think school will resume this year?** *It's still hard to tell, but the governor and the health department will probably make that judgement in segments. We will do our best to keep you posted.*